



## One stop for all your ORLADEYO® needs

Empower Patient Services offers a dedicated team of real people to support you and your patients throughout the ORLADEYO journey



Real Empower Patient Services team

**“[Empower Patient Services] took most of the weight off of my plate. I was a little shocked at how quickly and precisely everything was done.”**

- Real office staff member

**orladeyo®**  
(berotralstat) capsules 150 mg

## A single-source solution that provides all-encompassing ORLADEYO<sup>®</sup> support

Empower Patient Services is known for its excellent customer service and dedicated team that truly cares. Let us help navigate access and affordability challenges and take some of the burden off your patients.



### Personalized support upon submission of a completed start form

- Initiation of the insurance approval process, starting with benefits investigation
- Support for prior authorization, insurance approval, and reauthorization with dedicated appeals experts on staff
- Approval status and ongoing patient updates throughout treatment



### Rapid therapy initiation

- While Empower Patient Services is working with you through the insurance approval process, your patients may be eligible to access ORLADEYO via the Quick Start program<sup>a</sup>
  - On average, patients enrolled in the Quick Start program receive their first shipment of ORLADEYO in less than a week following submission of a completed start form<sup>b</sup>



### Comprehensive financial support

- Helping patients understand their benefits and insurance approval process
- Reimbursement and financial assistance for all patients, regardless of insurance status
- Copay assistance for commercially insured patients<sup>c</sup>

<sup>a</sup>Subject to terms and conditions of the Quick Start Program. BioCryst reserves the right to rescind, revoke, or amend the program at any time without notice.

<sup>b</sup>Completed start form includes all supporting documentation needed for prior authorization.

<sup>c</sup>Eligibility for copay assistance: The Co-Pay Assistance Program (the Program) is for commercially insured patients. The Program is not valid for prescriptions eligible to be reimbursed, in whole or in part, by Medicaid, Medicare (including Medicare Part D), Tricare, Medigap, VA, DoD, or other federal or state programs (including any medical or state prescription drug assistance programs). No claim for reimbursement of the out-of-pocket expense amount covered by the Program shall be submitted to any third-party payer, whether public or private. The Program cannot be combined with any other rebate/coupon, free trial, or similar offer. Co-payment assistance under the Program is not transferable. The Program will provide eligible patients with 100% of their copay obligations up to the annual program maximum. The Program only applies in the United States, including Puerto Rico and other US territories, and does not apply where prohibited by law, taxed, or restricted. This does not constitute health insurance. Void where use is prohibited by your insurance provider. If your insurance situation changes you must notify the Program immediately at 1-866-536-7693. BioCryst reserves the right to rescind, revoke, or amend the Program at any time without notice. Additional details will be made available to qualified program participants.

# orladeyo<sup>®</sup>

(berotralstat) capsules 150 mg

“ Empower Patient Services has been the easiest coordination of medication that I have ever experienced in my entire life. ”

- Natalie, mother and caregiver to Le'ah, a real ORLADEYO<sup>®</sup> patient on treatment since 2020



## A partner for your patient throughout their ORLADEYO journey

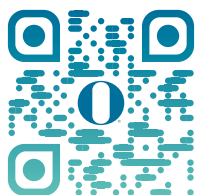
- A welcome call to individualize your patient's experience
- Dedicated pharmacists to assist with
  - Transitioning onto ORLADEYO
  - Finding answers to clinical questions
  - Personalized in-shipment education
- Coordination of monthly treatment deliveries to your patient's doorstep
- Ongoing personalized patient touch points



## Additional support for your consented patients

- Access to the ORLADEYO Empower Patient Services portal for support at their fingertips, such as scheduling refills and customized treatment reminders
- Educational ORLADEYO community resources

Real ORLADEYO caregiver



Empower Patient Services provides customized support for patients and practices. Scan the QR code or call **1-866-5-EMPOWER** (1-866-536-7693) to learn more about the unique Empower Patient Services experience.

# Getting started with Empower Patient Services

To get your patients started, complete the ORLADEYO® start form available at [ORLADEYOhcp.com/startform](https://ORLADEYOhcp.com/startform), gather supporting documentation, and fax to [1-844-336-7693](tel:1-844-336-7693). Empower Patient Services will take it from there.



## Submit start form

Your practice submits the completed ORLADEYO start form with supporting documentation, such as labs, chart notes, and a letter of medical necessity, to initiate and help expedite the insurance approval process. You will receive a fax confirming the start form has been received and is processing.



## Navigate prior authorization (as needed)

Empower Patient Services will identify additional requirements or necessary documents based on the patient's insurance plan. The team will create a personalized prior authorization packet with your office, which may include additional documentation needed to support the approval process.



## Patient receives a welcome call

On this call, Empower Patient Services will

- Review your patient's relevant medical history, insurance information, and ORLADEYO coverage
- Discuss how best to customize support
- Schedule a Quick Start shipment, if eligible



## Identify financial assistance and services

Empower Patient Services will work with your patient to present financial assistance options and determine patient support program eligibility.



## Establish ongoing check-ins

Empower Patient Services has a personalized check-in process that empowers your patient to customize their support and coordinate monthly shipments to the location of their choice. Patient counseling is provided as needed.

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**Based on your office preferences, Empower Patient Services will provide ongoing updates throughout treatment for each of your patients.**

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